

# UPS Service Guide

## DOMESTIC

UPS: U.S. Shipping Services - Mozilla Firefox

File Edit View History Bookmarks Tools Help

Back Forward Reload Stop Home

http://www.ups.com/content/us/en/shipping/time/service/index.html

mywebsearch Search Smiley Central Cursor Mania

UPS: U.S. Shipping Services

U.S. Services International Services Freight Services

→ Calculate Time and Cost

Service Guide

U.S. Shipping

- Express Critical
- Next Day Air Early A.M.
- Next Day Air
- Next Day Air Saver
- 2nd Day Air A.M.
- 2nd Day Air
- 3 Day Select
- Ground
- Ground with Freight Pricing
- Hundredweight Service
- International Shipping
- Freight Shipping
- Zones and Rates
- U.S. Ground Maps
- European Transit Time Maps

→ Schedule a Pickup

→ Use International Tools

→ Order Supplies

→ Open a UPS Account

→ Set Preferences

**Search Support**

Enter a keyword:

Search →

Value-Added Services

Delivery Commitment		Service
Same Day	Delivery time provided when order is placed	<a href="#">UPS Express Critical</a>
Next Business Day	Delivery as early as 8:00 a.m.	<a href="#">UPS Next Day Air Early A.M.</a>
Next Business Day	Delivery typically by 10:30 a.m.	<a href="#">UPS Next Day Air</a>
Next Business Day	Delivery typically by 3:00 p.m.	<a href="#">UPS Next Day Air Saver</a>
2 Business Days	Delivery typically by 10:30 a.m.	<a href="#">UPS 2nd Day Air A.M.</a>
2 Business Days	Delivery typically by end of day	<a href="#">UPS 2nd Day Air</a>
3 Business Days	Delivery by end of day	<a href="#">UPS 3 Day Select</a>
1-5 Business Days	Delivery based on distance to destination <a href="#">View U.S. Ground Maps</a>	<a href="#">UPS Ground</a>
<b>Contractual Services for Multiple-Package Shipments</b>		
1-5 Business Days	Delivery based on distance to destination <a href="#">View U.S. Ground Maps</a>	<a href="#">UPS Ground with Freight Pricing</a>
1-5 Business Days	Delivery based on the UPS shipping service you choose	<a href="#">UPS Hundredweight Service</a>

Done

Start | 3 Firefox | Inbox - Microsoft Out... | VENDORS | Meeting Notes 10 - Mi... | Desktop | 3:05 PM

# INTERNATIONAL

UPS: International Shipping Services - Mozilla Firefox

File Edit View History Bookmarks Tools Help

Back Forward Reload Stop Home <http://www.ups.com/content/us/en/shipping/time/service/shipping/index.html> Google

mywebsearch Search Smiley Central Cursor Mania

UPS: International Shipping Services

[View History](#)  
[Void Shipment](#)  
[Create a Return](#)  
[Ship Using a Batch File](#)  
[Create an Import](#)  
[Calculate Time and Cost](#)  
[Service Guide](#)  
[U.S. Shipping](#)  
**International Shipping**  
[Express Critical](#)  
[Worldwide Express Plus](#)  
[Worldwide Express](#)  
[Worldwide Saver](#)  
[Worldwide Expedited](#)  
[Standard](#)  
[Worldwide Express NA1](#)  
[3 Day Select from Canada](#)  
[Freight Shipping](#)  
[Zones and Rates](#)  
[U.S. Ground Maps](#)  
[European Transit Time Maps](#)  
[Schedule a Pickup](#)  
[Use International Tools](#)  
[Order Supplies](#)  
[Open a UPS Account](#)  
[Set Preferences](#)

UPS offers guaranteed time-definite and day-definite delivery worldwide based on your shipment's destination. Select any service for more information.

[U.S. Services](#) | **International Services** | [Freight Services](#)

Delivery Commitment		Service
<b>Export and Import</b>		
Best Available Flight	Delivery time provided when order is placed	<a href="#">UPS Express Critical</a>
1-3 Business Days	Delivery typically by 8:30 or 9:00 a.m.	<a href="#">UPS Worldwide Express Plus</a>
1-3 Business Days	Delivery by 10:30 a.m. or 12:00 noon	<a href="#">UPS Worldwide Express</a>
1-3 Business Days	Delivery by end of day	<a href="#">UPS Worldwide Saver</a>
2-5 Business Days	Delivery by end of day	<a href="#">UPS Worldwide Expedited</a>
Day Definite by Date Scheduled	Delivery by end of day	<a href="#">UPS Standard</a>
<b>Import Only</b>		
Next Business Day	Delivery typically by 10:30 a.m.	<a href="#">UPS Worldwide Express NA1</a>
3 Business Days	Delivery by end of day	<a href="#">UPS 3 Day Select from Canada</a>

**Search Support**

Enter a keyword:

Done

Start | 3 Firefox | Inbox - Microso... | VENDORS | Meeting Notes ... | Document1 - Mi... | Desktop | 3:06 PM

FREIGHT

The screenshot shows a Mozilla Firefox browser window displaying the UPS Freight Shipping Services page. The address bar shows the URL: <http://www.ups.com/content/us/en/shipping/time/service/freight/index.html>. The page content includes a navigation menu on the left, a search support section, and a main content area with a table of delivery commitments and services.

**Navigation Menu:**

- U.S. Shipping
- International Shipping
- Freight Shipping
  - Next Day Air Freight
  - Next Day Air Freight NGS
  - 2nd Day Air Freight
  - 2nd Day Air Freight NGS
  - 3 Day Freight
  - 3 Day Freight NGS
  - Express Freight
  - Air Freight Direct
  - Air Freight Consolidated
  - UPS Freight LTL
- Zones and Rates
- U.S. Ground Maps
- European Transit Time Maps
- Schedule a Pickup
- Use International Tools
- Order Supplies
- Open a UPS Account
- Set Preferences

**Search Support:**

Enter a keyword:

[Search](#)

**Delivery Commitment Service**

Delivery Commitment		Service
<b>Air Freight Within and Between the U.S., Canada, and Puerto Rico</b>		
Next Business Day	Guaranteed delivery by 12:00 noon or 5:00 p.m.	<a href="#">UPS Next Day Air Freight</a>
Next Business Day	Delivery by 12:00 noon or 5:00 p.m.	<a href="#">UPS Next Day Air Freight NGS</a>
2 Business Days	Guaranteed delivery by 12:00 noon or 5:00 p.m.	<a href="#">UPS 2nd Day Air Freight</a>
2 Business Days	Delivery 12:00 noon or 5:00 p.m.	<a href="#">UPS 2nd Day Air Freight NGS</a>
3-4 Business Days	Guaranteed delivery by 5:00 p.m.	<a href="#">UPS 3 Day Freight</a>
3-4 Business Days	Delivery by 5:00 p.m.	<a href="#">UPS 3 Day Freight NGS</a>
<b>Air Freight For All Other Origins and Destinations</b>		
1-3 Business Days	Guaranteed delivery to door by end of day	<a href="#">UPS Express Freight</a>
1-3 Business Days	Delivery to airport by end of day	<a href="#">UPS Air Freight Direct</a>
3-5 Business Days	Delivery to airport by end of day	<a href="#">UPS Air Freight Consolidated</a>
<b>Less-Than-Truckload (LTL)</b>		
Varies by Service Selected	Delivery based on destination and origin	<a href="#">UPS Freight LTL</a>

Done

Windows Taskbar: Start, 3 Firefox, Inbox - Microso..., VENDORS, Meeting Notes ..., Document1 - Mi..., Desktop, 3:07 PM