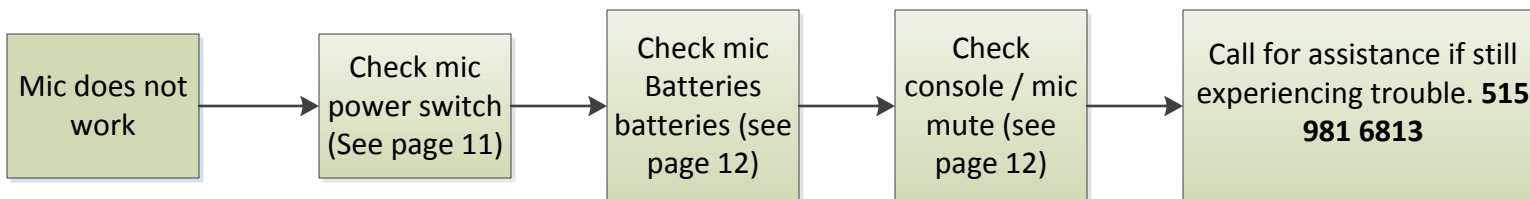
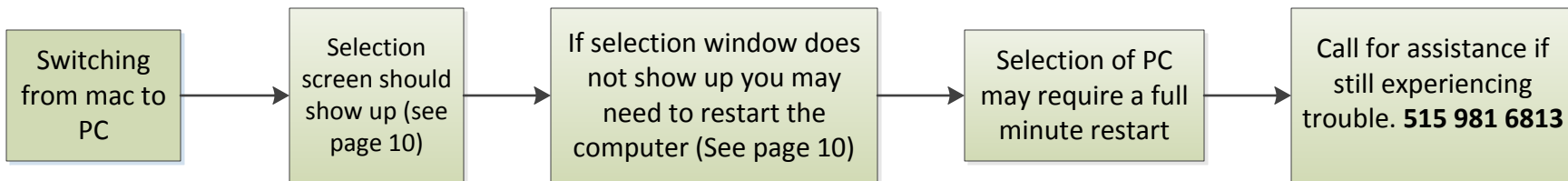
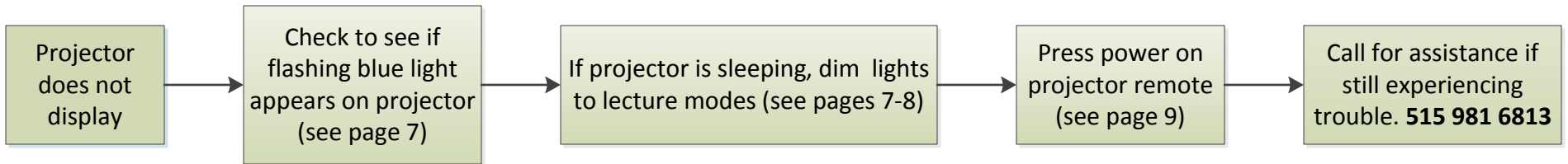
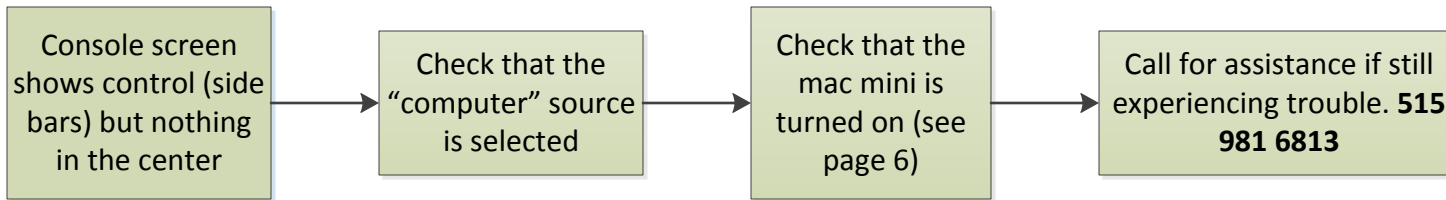
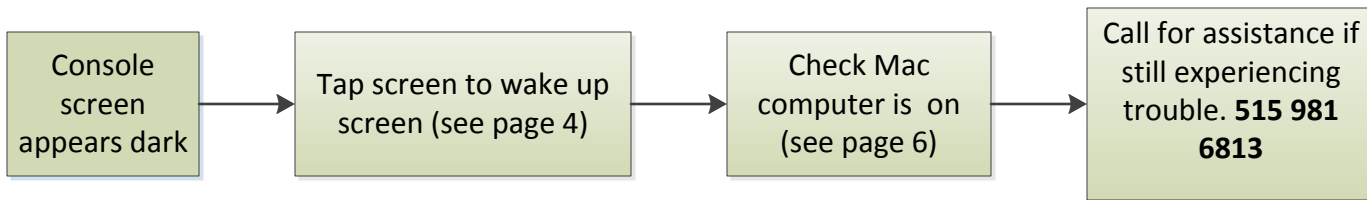


HI104



HI104 Emergency Room Support: 515 981 6813



HI104

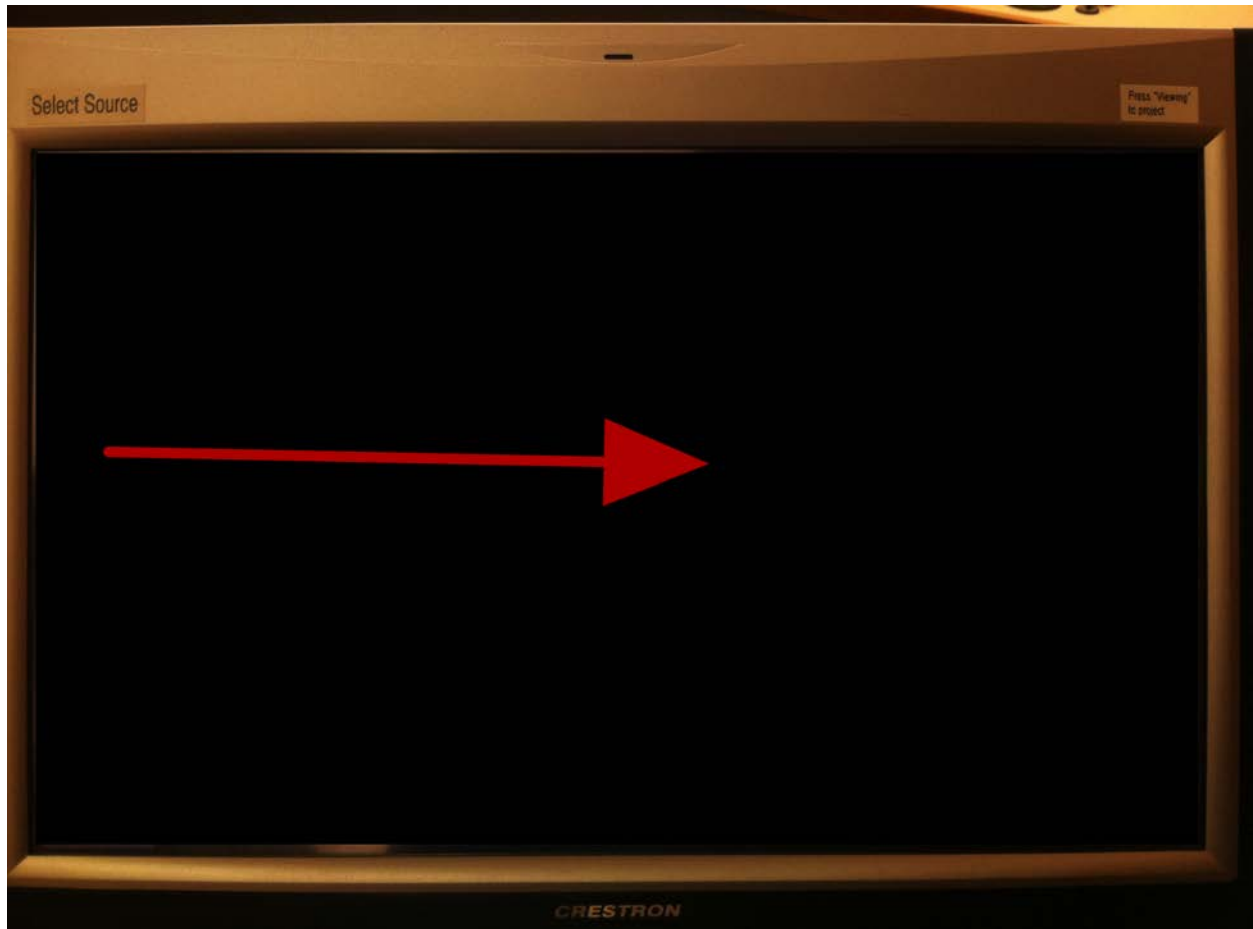
1 HI104 Manual

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Entire system appears off

If the entire system is not working and everything is off follow these steps to troubleshoot.

First try tapping on the console screen.



1. The console screen is a touch screen, and it may go dark if it has not been used in a while. If tapping the screen does not work proceed to the next step to check the rack power.

Check the rack power



1. Check that all 3 power buttons on the equipment rack are lit. (it is to the right of the small wall of the teaching station). If all 3 lights are not lit please call 515 981 6813 for assistance.

NOTE: If they are on DO NOT power them off to attempt to reset the system, this will cause the system to be out of sequence.

If you need additional assistance please call 515 981 6813

Computer does not display on console or projector

The mac mini may be turned off, follow these steps to turn the computer on.



1. First check the power light on the front of the computer. If the computer is off, then this light will be dark.
2. If the light is dark press the power button in the back right corner. The button has a slight bump in the upper right rear area on the back of the computer.

If you need additional assistance please call 515 981 6813

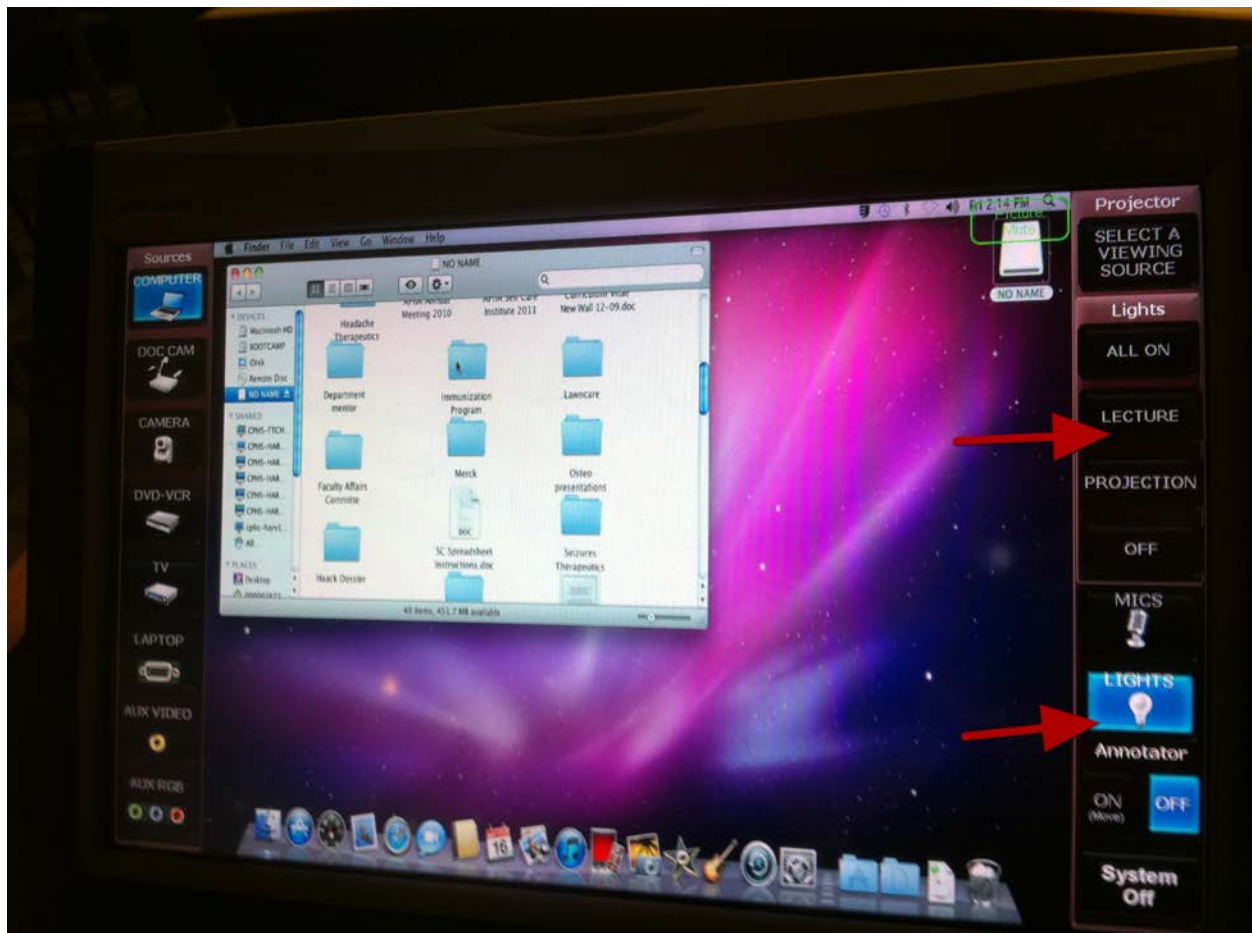
Waking Sleeping Projector (no video from projector - blue flashing light)

If the projector is unresponsive or does not display anything (dark) follow these steps to wake the projector.

If the projector has a blue flashing light and will not display any input it may be sleeping. Please continue to the second step.



First, to wake the projector it is necessary to dim the room lights to "lecture mode"



1. Press the lights button
2. Select lecture to dim the lights (this will allow the remote to work better due to bright LED room lights)

Then Power on the projector with the remote



1. Press the power button to wake the projector

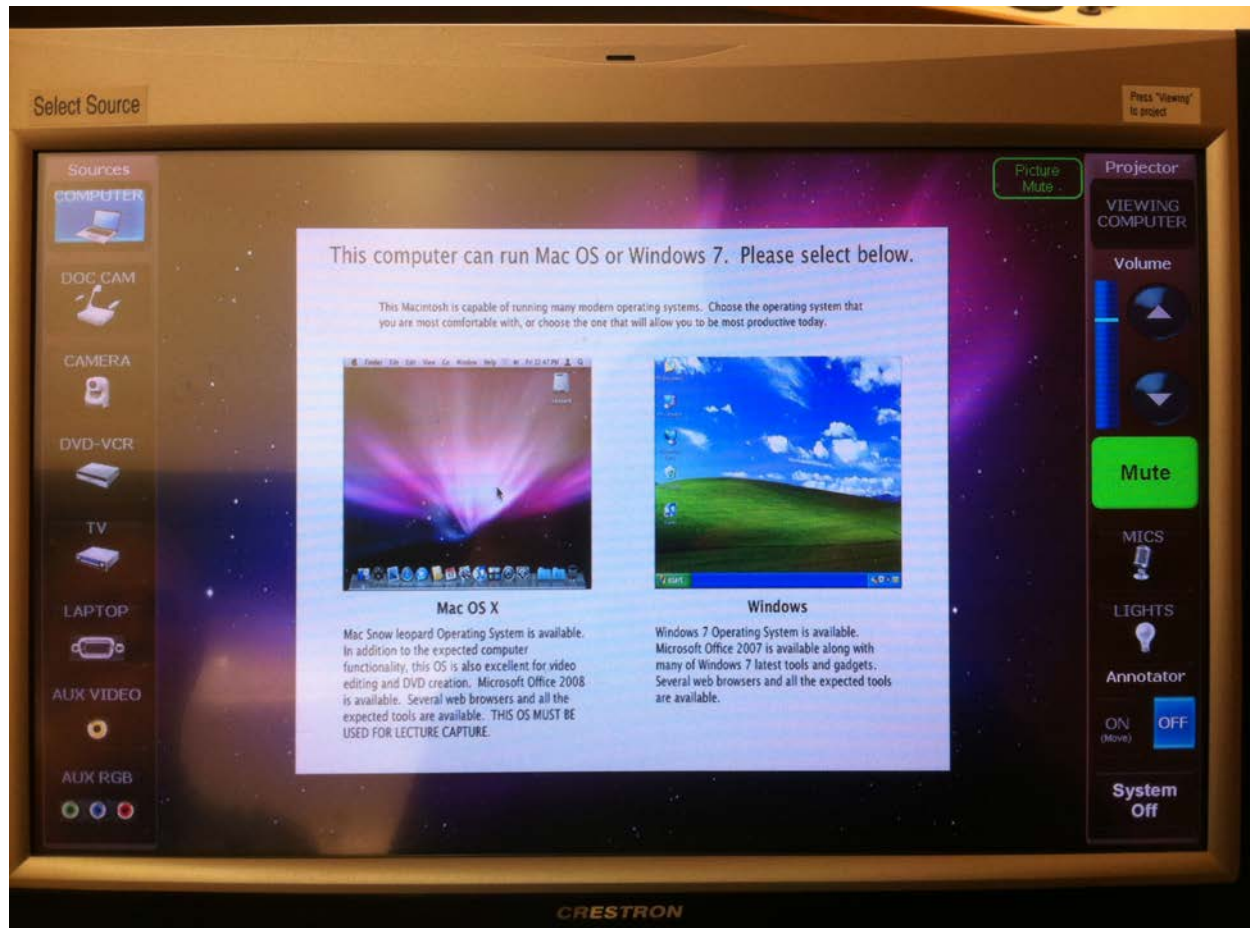
NOTE: Remote is located in drawer of instructor console, please return when finished

If you need additional assistance please call 515 981 6813

Switching from mac to pc

The computer in HI104 can either run windows or mac os. If you do not see the screen with choices you may need to restart the computer to see the choices. When selecting the "pc" option this may take a full minute after selection and cause the screen to go blank while the PC is loading.

To get to the selection screen, log out of the computer



1. If this screen does not display you may either need to log out, and or restart.
2. Once this is completed a the screen will appear.

Please NOTE: it takes a full minute for the PC to start, while the PC side is starting the console will remain blank. The mac side will login much quicker than the PC side.

If you need additional assistance please call 515 981 6813

Lecture mic does not work

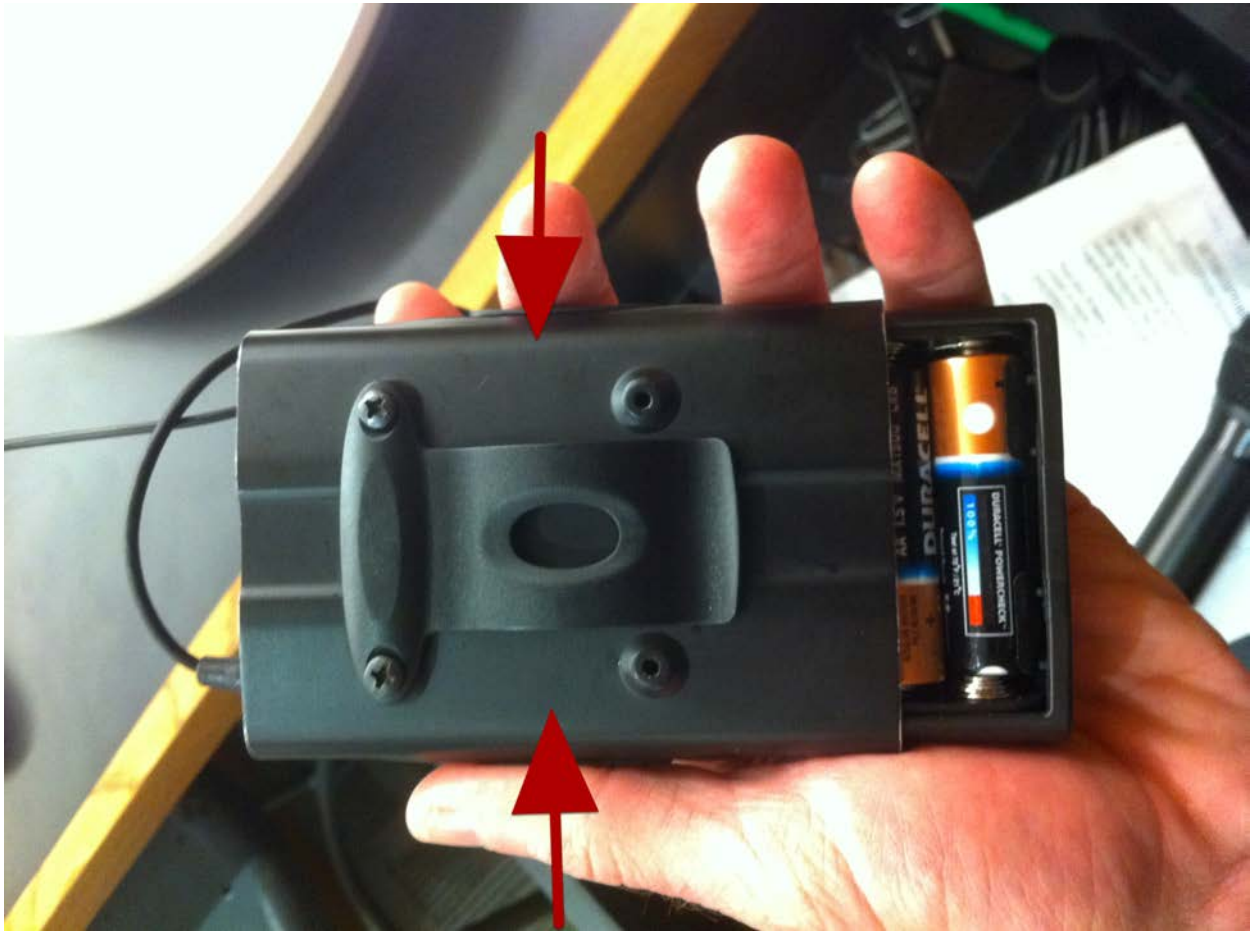
If the lecture mic is not working follow these steps to troubleshoot (details provided below)

Check to ensure that the lecture mic is turned on



1. Slide the power button on the top to the "on" position

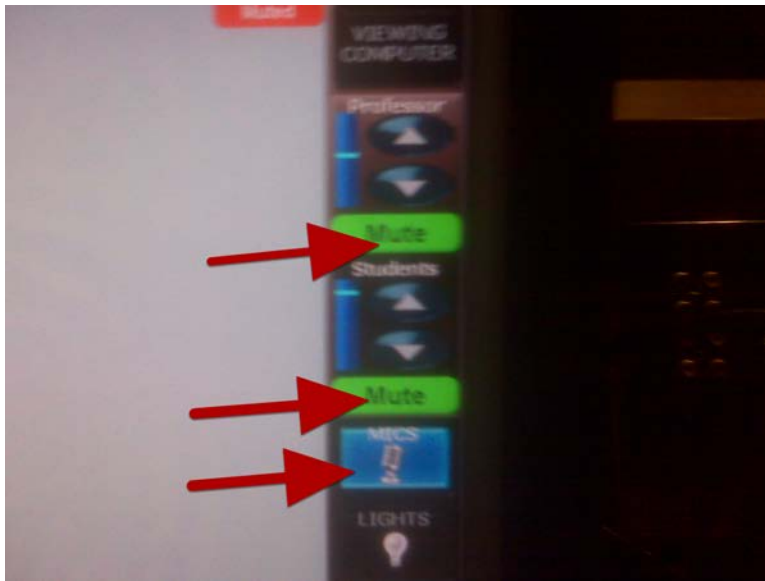
Replace the batteries



1. Squeeze the buttons on each side of the mic
2. Slide the back case upwards
3. Please make sure to dispose of the old batteries rather than placing them in the drawer. Please note they can be brought to fitch 105 for disposal.

If you need additional assistance please call 515 981 6813

Check to ensure the mic is not muted via the screen / console



1. Select "mic"
2. Make sure that only the mics you wish to be muted are on mute (note this picture shows both the student and professor mics UN muted). Green is on, Red is muted.